

TO GET PAID

YOU MUST SUBMIT your receipts and signed *MA Transportation Expense Reimbursement Form* by the 10th of the month for expenses from the preceding month. You will usually get paid by the end of the month if you submit your bills to us on time.

GET FORMS to show your expenses by contacting Olmsted County at 328-6500 or coming to our Front Desk at our main office (first floor at 2117 Campus Dr).

For pre-approved, out of service area medical travel (must present receipts):

- * Meals are paid up to the following amounts:
 - Breakfast - \$5.50
 - Lunch - \$6.50
 - Dinner - \$8.00
- * Lodging will be paid at actual cost, if less than \$50. per night unless prior approved by county
- * Parking will be reimbursed at actual cost. (Must present receipts)

Check with your Eligibility Worker if you think you are eligible for reimbursement of transportation and related expenses during the months you were found to be eligible before the date you applied.

INTERPRETER SERVICES

Interpreter services for sign language, oral and deaf/blind are available. Contact your Eligibility worker, allowing five working days in advance.

You can also call the Relay Service of Minnesota at 1-800-627-3529 TTY or 1-877-627-3848 (speech-to-speech relay service)

OLMSTED COUNTY
COMMUNITY SERVICES DEPARTMENT
FAMILY SUPPORT & ASSISTANCE DIVISION
2117 CAMPUS DR SE, SUITE 100
ROCHESTER, MN 55904-4825

QUESTIONS ?
Contact your Eligibility Specialist or the
MA Transportation Coordinator
at 328-6500

OCCS- Rev -11/12 bro

Olmsted County

Health Care Access Plan



Information for recipients of Medical Assistance (MA)

You may be able to get paid for expenses to help you get medical care, to attend appeal hearings, or get reimbursement when you have retroactive eligibility.

*Please carefully read
this pamphlet*

Notice to PMAP Recipients:

If you are enrolled in Prepaid Medical Assistance Program (PMAP) call your Health Plan when using common carriers (taxi, bus, or van) for your medical transportation needs.

UCARE Health Ride: 1-800-864-2157
BLUE PLUS Blue ride: 1-866-340-8648

USE OF PERSONAL VEHICLES FOR MEDICAL TRANSPORTATION

The Olmsted County Health Care Access Plan will pay for the most cost effective form of transportation to get you to your medical provider.

- ♦ If you have your own vehicle, you must use it whenever possible. If you drive your car you can get paid at a rate of 20 cents per mile. If a neighbor, friend or relative drive you they can be paid at a rate of 20 cents per mile. (Vested interest reimbursement)
- ♦ Volunteer drivers or organizations will be paid at the current IRS rate for non-emergency transportation, with no vested interest: includes foster parents.
- ♦ Parking will be reimbursed at actual cost. (Must provide receipt)
- ♦ If your local doctor says that you must have medical care which you cannot get in Rochester, you may get paid for mileage, meals, lodging, and parking to help you get this care elsewhere. Someone who must go with you may also be paid for meals and lodging costs at the same rate.

You need prior authorization from your Eligibility Specialist.

IF YOU CHOOSE to get medical care outside of Rochester without a referral from your local doctor or without authorization from your Eligibility Specialist, you will have to pay for your own costs. You are required to use the "closest provider" capable of providing the level of care needed.

USE OF COMMON CARRIERS FOR MEDICAL TRANSPORTATION

Notice to PMAP Recipients: If you are enrolled in Prepaid Medical Assistance Program (PMAP), call your Health Plan when using common carriers (taxi, bus, or van) for your medical transportation needs. If possible, call at least 3 days before your medical appointment.

UCARE Health Ride: 1-800-864-2157
BLUE PLUS Blue Ride: 1-866-340-8648

For other MA Recipients, the following access procedures apply:

- ♦ Use of bus or other commercial carrier must be pre-authorized by your Eligibility Specialist.
- ♦ Use of a medical cab is restricted to persons with a physical or mental impairment prohibiting them from safely accessing other access services. This requires prior authorization and in some instances physicians statement

You must make a request for a cab 24 hours in advance for non-emergency situations.

Call 328-6346 and the agency staff will verify eligibility and make arrangements with the taxi company.

EMERGENCY TRANSPORTATION

Outside of office hours, you may select the most appropriate and available transportation to meet your emergency.

Notify your Eligibility Specialist within 10 days of the emergency.

SPECIAL TRANSPORTATION CERTIFICATIONS

MNET handles the request for special transportation certifications. All calls requesting special transportation should be referred to MNET. Indicate need for door through door services and request that a level of need assessment be completed.

MNET Call Center can be reached at
1-866-467-1724
Monday-Friday
8 a.m to 6 p.m.

ACCESS TO APPEAL HEARINGS

If you appeal a decision on your Medical Assistance case, you are eligible for transportation, related expenses, and if necessary, child care costs while you attend the appeal hearing.

Contact your Eligibility Specialist as soon as possible before the date of your appeal hearing to assist you in making needed arrangements.